



**BarTender label design and printing software from Seagull**  
**IMPORTANT UPDATES TO SUPPORT AND PATCH UPDATES – February 2025**  
*(BarTender™ is the product name for Seagull Software's platform which enables the design, manage, print and automate the production of labels, barcodes and RFID tags hereinafter called BarTender™)*

**If you have and are using BarTender software then please be aware of the following.**

**Version 11.4 (Available from 28<sup>th</sup> Feb 2025)**

The latest version (11.4) will operate an “entitlement verification policy”. You will be required to purchase an active Maintenance and Support agreement when you order the software. *However, If this is allowed to expire (1 year through to 5 year options are available for support) you will not be eligible for any updates including security patches.*

**Version 2021 / 2022**

Whilst Minor / Security patches will be available to all (whether you have active Maintenance and Support agreement or not). *If no active maintenance is in place, Bartender will only be able to provide help via email.*

**Version 2019**

From 30<sup>th</sup> April 2025 BarTender 2019 will no longer be supported with minor release or security patch updates. *If you have an active Maintenance and Support agreement in place please update to the latest version or call us for further guidance.*

**2016 and Older**

BarTender cannot provide any updates or security patches for any version including or older than 2016.

*Please contact us for your options and to discuss how best to maintain your label printing security and reduce your exposure to print failure.*

If you have any questions with regards to the above please contact myself via email [beckyw@reflexlabels.co.uk](mailto:beckyw@reflexlabels.co.uk) or call on 01205 320147. Please have your full Support Number for your software which can be found on your software under Help / About.